



Ellis Maxwell [REDACTED]

FW: Susan Powell, unusual mail

1 message

Spencer, Derryl (USMS) [REDACTED] >

Thu, May 12, 2011 at 10:07 PM

To: Ellis Maxwell [REDACTED]

Derryl R. Spencer**United States Marshals Service****Joint Criminal Apprehension Team****350 So. Main St. B-20****Salt Lake City, Utah**

[REDACTED]

[REDACTED]

From: Steve Powell [mailto:[REDACTED]]**Sent:** Thursday, May 12, 2011 8:39 PM**To:** Johnson, Russell A. (FBI); France, Gary W. (FBI); Spencer, Derryl (USMS)**Subject:** Susan Powell, unusual mail

Gentlemen, I thought I would pass along some unusual mail I have received in the last few months, since Susan absconded. Maybe there is nothing sinister or lacking in simple explanation about any of the documents. However, the mailing that came most recently was out of the ordinary for a couple of reasons, so I thought I would forward all of the documents, in case one of you or someone in your office may still be working the Susan Powell case.

The first unusual thing about three of the mailings ([REDACTED]) is that this address came into existence about seven years ago when my house was built, and only myself and my family members have resided here. So it raised my concerns about identity theft or other shenanigans to receive mailings in other names. I called about the [REDACTED] and [REDACTED] letters to try to find out how their names became connected with this address.

The most unusual mailing ([REDACTED]) came about a week ago, is in a sealed envelope marked "personal and confidential plan information" and probably has three to four pages inside. I haven't opened it to scan it, because it looks official, unlike the others, which look like junk mail.

The forwarding of the [REDACTED] documents to this address could be just a clerical error. However, it also could be related to an identity used by Susan Powell or [REDACTED], since Susan worked at Wells Fargo Investments for some time, and had access to private account information. Perhaps [REDACTED] was one of her victims. If she used my address as a previous residence, and it makes sense that she might do that on a rental application or the like, all of a sudden the names of her and Koecher's new identities could be connected to my address by credit reporting bureaus.

Susan has an uncle ([REDACTED]) who lives in Albuquerque (the forwarding point of the [REDACTED] mailing), so that would be a "homey" comfortable place for her. [REDACTED] wife met and married him and they moved to Albuquerque after Susan was an adult. I'm not sure if Susan and the new wife know each other. This could be one of those "hiding in plain sight" instances.

The most easily-traveled route from St. George to Albuquerque is through Las Vegas, which is where [REDACTED] disappeared on December 13, 2009, six days after a trip through West Valley City, UT, where Susan disappeared on December 7, 2009.

Obviously, this points to other possibilities for their whereabouts (other than my hunch that they went to Brazil). On December 12, 2009 (the day before Koecher disappeared), their trip south may have been to buy a new car (in Kingman, Bullhead City, Lake Havasu?). I would think they would have paid cash at a dealer in some town south of Lake Mead. I'm not sure why they would have returned to St. George to spend the night, except that whatever they did on Dec 12 may have taken all day, making it too late to head for Albuquerque. Susan could have been driving the new vehicle to pick up [REDACTED] after he abandoned his car in the Anthem neighborhood of Henderson, NV.

If this [REDACTED] document is connected, it appears they have now left Albuquerque. Susan's uncle [REDACTED] lived in El Paso, then moved to Vancouver, WA before moving to Albuquerque. So she might be comfortable making her home in El Paso next. Who knows?

As for the [REDACTED] and [REDACTED] mailings, both are cell-phone related. I have assumed that [REDACTED] and Powell used pre-paid cell phones, but they may have acquired phones under assumed identities.

The solicitation addressed to Susan Powell Wells Fargo Investments LLC is an oddity. Is WFI set up as an LLC? Why would mail for WFI LLC be directed to Susan Powell? Was she diverting account mail and checks to her own little corporation?

Anyway, this all seems fishy to Josh Powell too. He immediately made the connection between Albuquerque and Susan's Uncle [REDACTED]. It all fits in with the events of December 2009, but it could also be totally unrelated to the Powell or [REDACTED] abscondences.

If you are not interested (maybe you've already connected some dots in this area), or if I do not hear from anyone on your end in the next few days, I plan to contact WFI to find out what they want me to do with the [REDACTED] mailing. If it's a clerical or post office error, it's a pretty strange one, but I suppose it could happen. If you do want the un-opened envelope, please supply me with some kind of official release form and it's yours. Thanks

4 attachments



Mail 20110420 WFargo Ronald A Neuser confid retirement info.pdf
31K



Mail 2011 April Susan Powell-WF-LLC offier.pdf
34K



Mail 20100907 B Joyce ATT cell offer.pdf
618K



Mail 20110406 Raul Magana collection for Sprint cell bill.pdf
329K

Get up to 2 FREE phones and wireless service from AT&T!

Savings prepared for:	Status:	Priority Code:	Expiration Date:
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Dear [REDACTED]

I have a special offer for you, but you have to act quickly. Right now you can get one or **two Pantech Link™ phones FREE** -- and get FREE delivery. The Pantech Link is NOT a phone we would normally offer for FREE, but you can get up to two FREE now if you call before September 7, 2010.

You get all this with your FREE multimedia phones!

- Ultra-thin design with full keyboard
- Multimedia, email and Instant Messaging
- Social NetSM hub to view and update your online profiles
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Call toll-free today,



These 3G phones are valued at \$189.99 each, but if you call now they're FREE. There's no mail-in rebate -- you save instantly. Simply activate a new wireless voice plan with a two-year agreement and an eligible messaging plan* for each phone. You can get this offer only when you call [REDACTED] All you have to do is let us know if you'd like one or two.

It's the best deal around, especially with wireless service from AT&T. No other carrier can give you all this:

- Rollover*, so you can **keep your unused Anytime Minutes** from month to month for up to 12 months on select plans.
- **Unlimited Mobile to Mobile calling** to over 81 million other AT&T customers on select plans.
- **No Nationwide Long Distance charges or domestic roaming fees.**

Deals don't get any better for this kind of service, plus two FREE phones packed with these great features. Call right away -- [REDACTED] -- before this offer expires!

Sincerely,

[REDACTED]
National Director

P.S. You'll get FREE delivery for your phones if you call today -- an additional \$9.95 in savings. Call [REDACTED] to get your FREE Pantech Link multimedia phones today!

Another way to go wireless! Ask about a GoPhone® plan when you call!

- NO Annual Contract
- NO Credit Check
- NO Deposit
- NO Hassles!

V.246.000080

These 3G phones are valued at \$189.99 each, but if you call now they're FREE. There's no mail-in rebate -- you save instantly. Simply activate a new wireless voice plan with a two-year agreement and an eligible messaging plan* for each phone. You can get this offer only when you call [REDACTED] All you have to do is let us know if you'd like one or two.

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P.S. You'll get FREE delivery for your phones if you call today -- an additional \$9.95 in savings. Call 1-888-618-7130 to get your FREE Pantech Link multimedia phones today!

Another way to go wireless! Ask about a GoPhone® plan when you call!

- NO Annual Contract
- NO Credit Check
- NO Deposit
- NO Hassles!

The 3G network is not available in all areas.


GoPhone: Service is not available at all times or in all areas. Service is available only with a positive account balance. Usage rounded up to the next full minute or kilobyte. Account payments are not returnable or transferable. State and Federal Universal Service charges, taxes and other fees apply. In certain areas, taxes or fees relating to E911 are debited from your account balance monthly. Service subject to Terms of Service and other printed materials.

Post-paid free phones offer available on approved credit only.

***Free 3G Handset Offer:** Requires purchase of an eligible \$20/month messaging plan or combination of messaging and data plan and a new wireless voice plan of \$39.99 or higher with a new two-year agreement. Value of phone based on price without two-year agreement. **Offer is not available in retail or with GoPhone®.** Up to a \$36 activation fee will apply. **Sales tax calculated on un-activated price of handset.** Valid on new wireless activations only, and subject to credit approval while supplies last. Device color based on availability. Other conditions and restrictions may apply. **Wireless from AT&T:** Subscriber must live and have a mailing address within AT&T's owned wireless network coverage area. See contract and rate plan brochure for details. **Rollover Minutes®:** Unused Anytime Minutes expire after the 12th billing period. Night and Weekend and Mobile to Mobile minutes do not roll over. **Phone Return Policy/Early Termination Fee:** No Early Termination Fee (ETF) if service cancelled within 30 days of purchase, but up to \$35 Restocking Fee may apply for returned devices. Thereafter, the ETF will be up to \$325 if purchasing certain specified equipment (check www.att.com/equipmentETF for list) minus \$10 for each full month of your service commitment that you complete or up to \$150 for other equipment minus \$4 for each full month of your service commitment that you complete. Independent agents may impose additional equipment-related charges. ETF subject to change. **Offnet usage:** If your minutes of use (including unlimited services) on other carriers' networks ("offnet usage") during any two consecutive months exceed your offnet usage allowance, AT&T may at its option terminate your service, deny your continued use of other carriers' coverage, or change your plan to one imposing usage charges for offnet usage. Your offnet usage allowance is equal to the lesser of 750 minutes or 40% of the Anytime Minutes included with your plan.

Messaging & Data Plans: 3G phone required. Plan prices are billed monthly and are valid for use in the U.S. only. See att.com/dataterms for terms and conditions.

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AL2438B

V.246.000081

ACCEPTANCE FORM FOR UP TO 2 FREE PHONES

B, to get your FREE phones sent with FREE delivery, call toll-free 1-888-618-7130 today.

Offer exclusively for:



Priority Code:

Expiration Date:



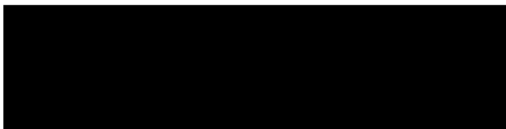
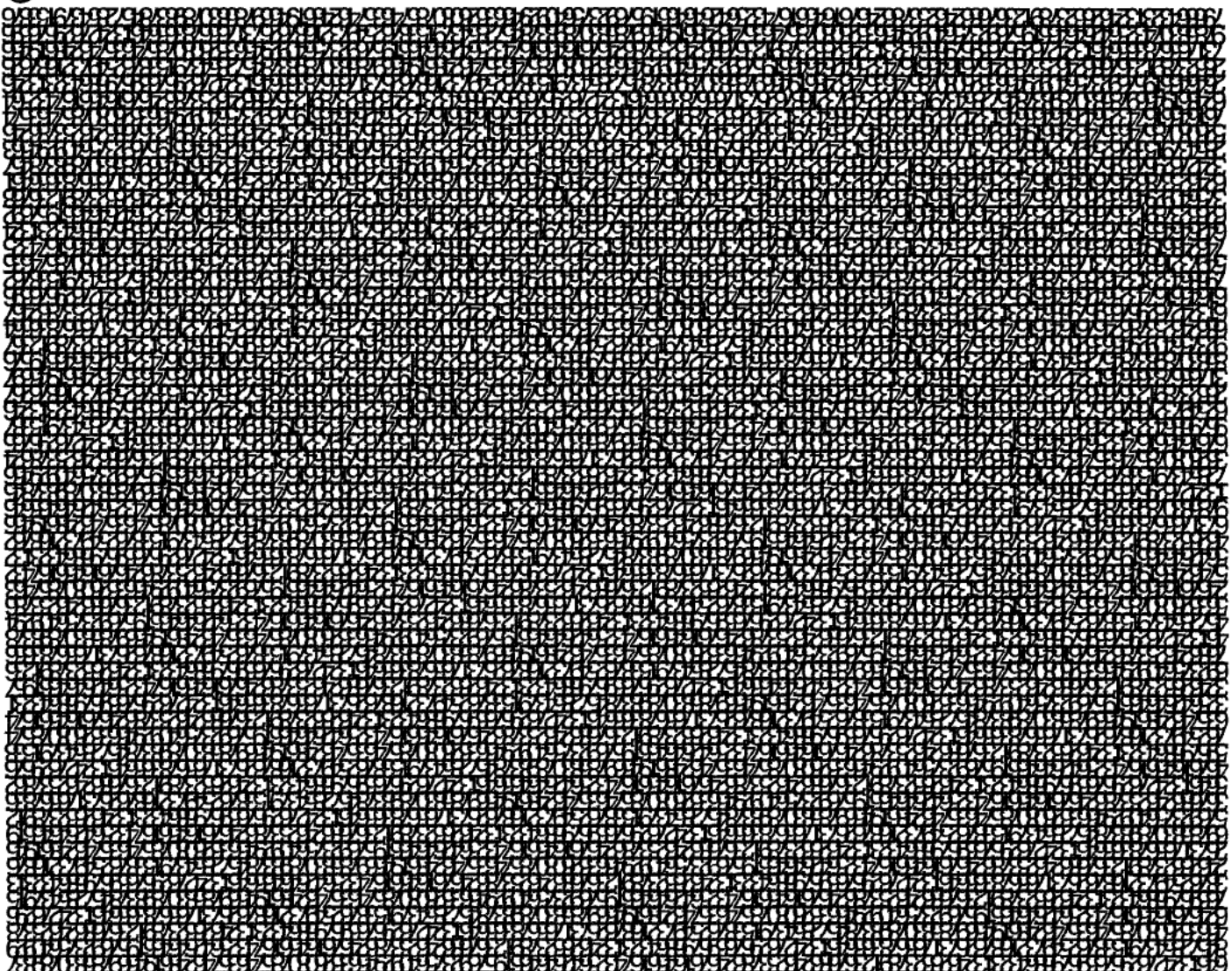
Call toll-free 1-888-618-7130.

National Director

AL2438

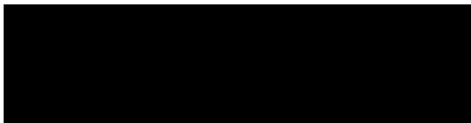
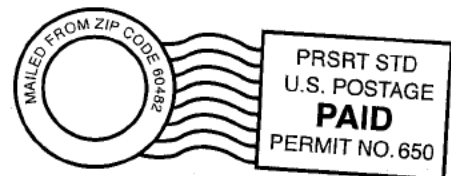
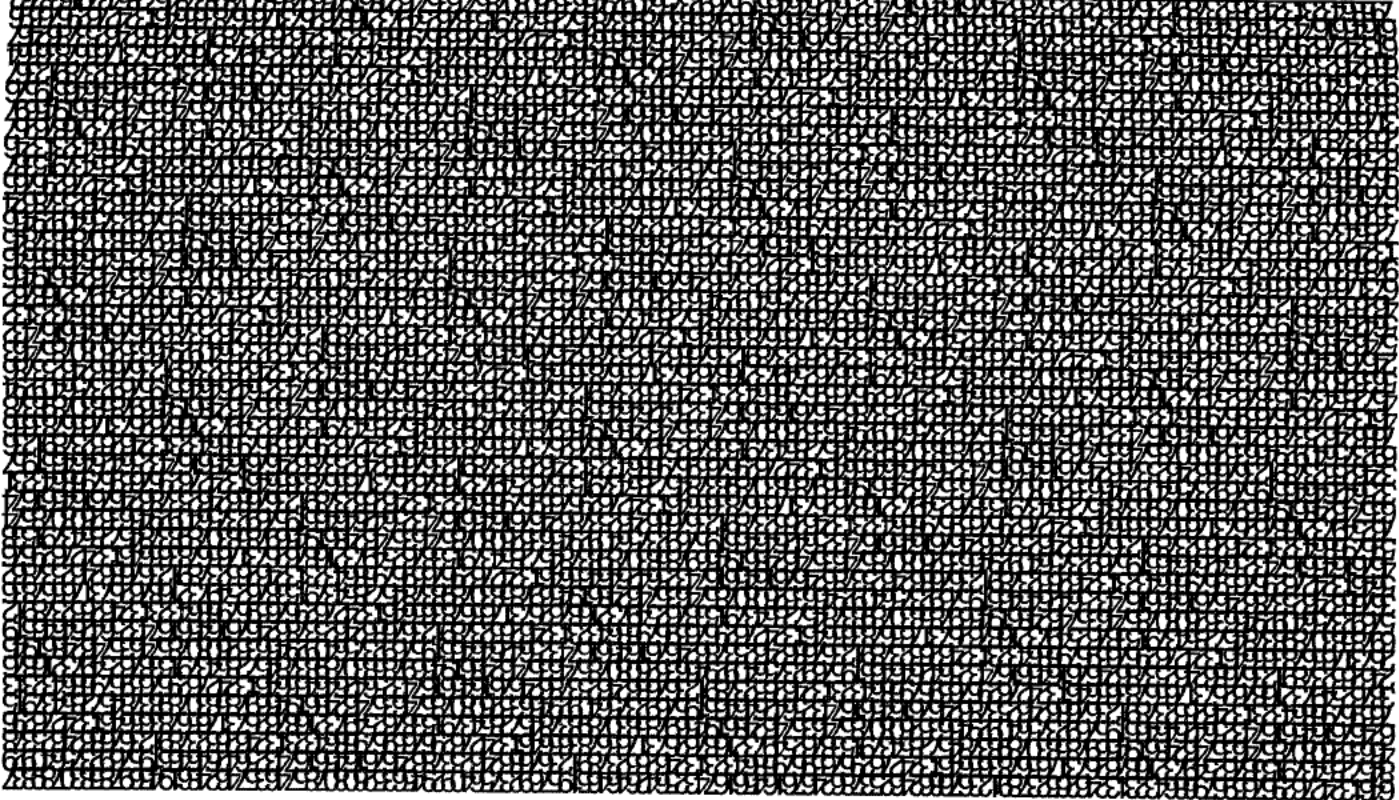


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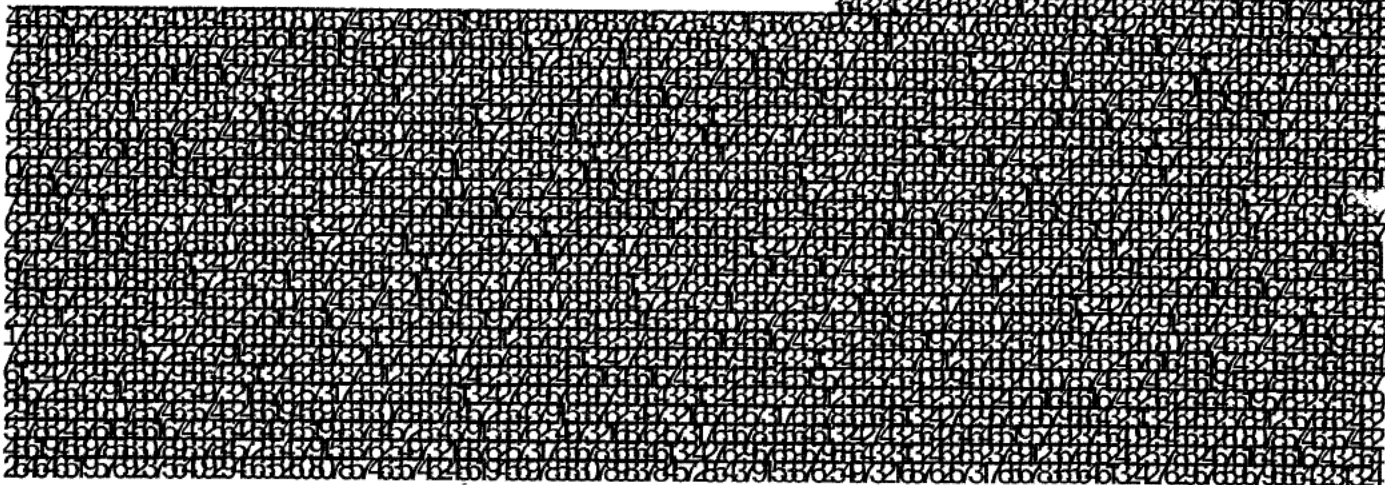
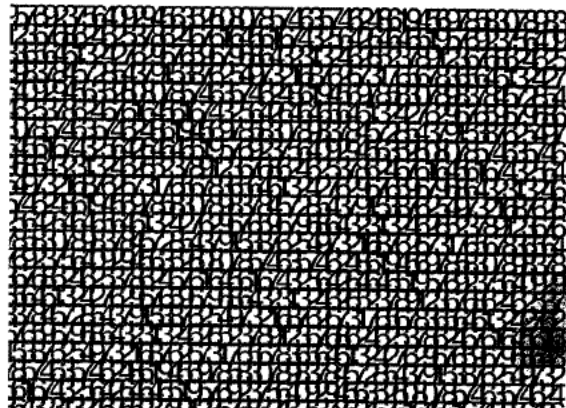


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Susan Powell

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Susan Powell



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April 6, 2011



RE: Original Institution: SPRINT
Original Account No.: 0113237247
Cavalry Account No.: 05192448
Outstanding Balance: \$161.28

**ARE YOU GETTING A TAX REFUND?
WHY NOT USE IT TO TAKE ADVANTAGE
OF ONE OF OUR GREAT OFFERS THIS YEAR.**



Cavalry wants you to get the most out of your tax refund this year by offering a **70%** discount to help pay your account.

Even if you didn't get a tax refund, you are still entitled to take advantage of this great offer.

That's right, you can settle your account **right now for \$48.38**. Simply mail your payment along with the coupon at the bottom of this page in the enclosed envelope.

If you prefer, you can also pay this off in 5 monthly installments of \$12.90. A Savings of 60%.

Please feel free to call us at **1-800-501-0909** to discuss this or the many exciting payment programs available at Cavalry. You can also visit us online at **www.cavalryportfolioservices.com** to make a payment or check account information.

Sincerely,
Cavalry Portfolio Services, LLC

This Offer Expires 30 Days From The Date Of This Correspondence.

**THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE. THIS COMMUNICATION IS FROM A DEBT COLLECTOR.
SEE REVERSE SIDE FOR IMPORTANT INFORMATION CONCERNING YOUR RIGHTS**

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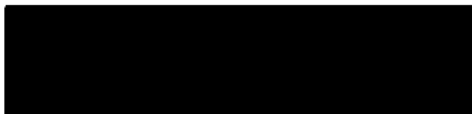
Please feel free to call us at **1-800-501-0909** to discuss this or the many exciting payment programs available at Cavalry. You can also visit us online at **www.cavalryportfolioservices.com** to make a payment or check account information.

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**70% INSTANT DISCOUNT
PAYMENT COUPON**



Please detach and return this portion with your payment in the enclosed envelope. Be sure the address below shows through the return envelope window.

Make Checks and Money Orders Payable to
Cavalry Portfolio Services, LLC.

Original Institution: SPRINT
Original Account No.: 0113237247
Cavalry Account No.: 05192448
Outstanding Balance: \$161.28
Settlement Amount: \$48.38

A standard 1D barcode consisting of vertical bars of varying heights.
Cavalry Portfolio Services, LLC



CAV614,
CAV.wld, V1
836490

V.246.000086

Notice of Important Rights

We are required by law to notify consumers of the following rights. This list does not include a complete list of rights consumers have under state and federal laws.

In California: The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov. As required by law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.

IN COLORADO: A consumer has the right to request in writing that a debt collector or collection agency cease further communication with the consumer. A written request to cease communication will not prohibit the debt collector or collection agency from taking any other action authorized by law to collect the debt. FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE WWW.COLORADOATTORNEYGENERAL.GOV/CA. Our in-state office address and telephone number is 80 Garden Center, Suite 3 Broomfield, CO 80020, (303) 920-4763.

IN MASSACHUSETTS: YOU HAVE THE RIGHT TO MAKE A WRITTEN OR ORAL REQUEST THAT TELEPHONE CALLS REGARDING YOUR DEBT NOT BE MADE TO YOU AT YOUR PLACE OF EMPLOYMENT. ANY SUCH ORAL REQUEST WILL BE VALID FOR ONLY TEN DAYS UNLESS YOU PROVIDE WRITTEN CONFIRMATION OF THE REQUEST POSTMARKED OR DELIVERED WITHIN SEVEN DAYS OF SUCH REQUEST. YOU MAY TERMINATE THIS REQUEST BY WRITING TO THE COLLECTOR. You may contact us by telephone at (866) 483-5139 between 9:00 am and 5:00 pm Eastern Time Monday-Friday or in writing at 500 Summit Lake Drive Suite 400 Valhalla, NY 10595-1340.

IN MINNESOTA: THIS COLLECTION AGENCY IS LICENSED BY THE MINNESOTA DEPARTMENT OF COMMERCE.

In New York City: This collection agency is licensed by the New York City Department of Consumer Affairs. The license numbers are 1143718, 1126502, 1126497, and 1126494.

In Tennessee: This collection agency is licensed by the Collection Service Board, State Department of Commerce and Insurance.

In Utah: As required by Utah law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.

In North Carolina: This collection agency is licensed by the North Carolina Department of Insurance. The license numbers are 3824, 3910, 3911, and 3912. Its true name is Cavalry Portfolio Services, LLC. Its true addresses are: (a) 4050 Cotton Center Boulevard, Building 2, Suite 20, Phoenix, Arizona 85040; (b) 500 Summit Lake Drive Suite 400 Valhalla, NY 10595-1340; (c) 9522 E. 47th Place, Suite H, Tulsa, Oklahoma 74145; and (d) 408 St. Peter Street, St. Paul, Minnesota 55102.

Privacy Notice

In accordance with federal regulations, Cavalry is giving you this notice to tell you how we may use non-public personal information about you and your account ("Private Information"). This notice applies whether you are a current or a former customer of Cavalry.

COLLECTION AND USE OF PRIVATE INFORMATION

We collect Private Information about you from the following sources:

- ☐ Information we receive from you either directly or indirectly, such as information on applications or other forms, which may include your name, address, social security number and income.
- ☐ Information about your transactions with us or others, such as your account balance and payment history.
- ☐ Information we receive from consumer reporting agencies, such as your credit history and credit worthiness.

DISCLOSURE OF PRIVATE INFORMATION

We only disclose information we collect to affiliated and non-affiliated third parties as permitted by the federal Fair Debt Collection Practices Act. We may disclose information we collect to:

- o Credit bureaus
- o The original creditor and entities that have had an ownership interest in your account
- o Entities that provide mailing services on our behalf
- o Entities that provide collection-related services on our behalf
- o Others, such as third parties, when you direct us to share information about you
- o Affiliated and non-affiliated parties if not prohibited by the federal Fair Debt Collection Practices Act or by other applicable laws

MAINTENANCE OF ACCURATE INFORMATION

We have established procedures to correct inaccurate information in a timely manner. If you have any reason to believe that our record of your Private Information is incorrect, contact us in writing at 500 Summit Lake Drive Suite 400 Valhalla, NY 10595-1340. We will investigate the situation and, when appropriate, update our records accordingly.

PROTECTION OF INFORMATION

We restrict access to Private Information about you to our employees who need this information to provide products and services to you. We maintain physical, electronic, and procedural safeguards that are consistent with federal standards to guard your Private Information.

For account questions, comments, or general customer service, you may contact us at 800-501-0909 Monday through Thursday from 8:00 am to 9:00 pm Eastern Time, Friday from 8:00 am to 8:00 pm Eastern Time and Saturday from 9:00 am to 2:00 pm Eastern Time, or you may write us at 500 Summit Lake Drive Suite 400 Valhalla, NY 10595-1340.

By sending your check, please be aware that you are authorizing Cavalry Portfolio Services, LLC to use information on your check to make a one-time electronic debit from your account at the financial institution indicated on your check.

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- o Entities that provide collection-related services on our behalf
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By sending your check, please be aware that you are authorizing Cavalry Portfolio Services, LLC to use information on your check to make a one-time electronic debit from your account at the financial institution indicated on your check.

WELLS
FARGO

Wells Fargo Institutional Retirement and Trust
DSR-DIIB-026
1525 West WT Harris Boulevard, 3C5
Charlotte, NC 28262



000054 00051421 00002010

Personal and confidential
plan information enclosed

PRESORTED
FIRST CLASS



USPS
\$00.46
APR 20 2011
ZIP 28269
001082
21 6951702



Ellis Maxwell [REDACTED]

Unusual Mail

2 messages

Ellis Maxwell [REDACTED]

Tue, May 24, 2011 at 5:41 PM

To: [REDACTED]

Mr. Powell, I have received what I think is your most recent email submission to the FBI and USMS regarding some unusual mail that you received. We will look into to this. If you still have this mail will you please mail it to me so it can be added to the case file. Thanks

Detective E. Maxwell
Major Crimes Unit
West Valley City Police Dept.
3575 South Market Street
West Valley City, UT 84119

[REDACTED]

This email may contain sensitive or confidential information regarding individuals or investigations being conducted by the West Valley Police Department. If you have received this email and you are not the intended recipient, please notify the above office, then immediately destroy the documents received.

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Steve Powell <[REDACTED]>

Fri, Jun 3, 2011 at 11:53 AM

To: Ellis Maxwell [REDACTED]

Ellis, I apologize for the delay in responding to this. I must have overlooked it as I frequently scan over the spam looking for specific contact, and your name was not familiar.

I will drop the following items in the mail today:

- 1) Envelope dated 4/20/2011 from Wells Fargo Institutional Retirement and Trust, addressed to [REDACTED] at my address (unopened by me)
- 2) April 6, 2011 collection settlement offer from Cavalry Portfolio to [REDACTED] at my address
- 3) Advertisement addressed to "Susan Powell WELLS FARGO INVESTMENTS LLC"
- 4) Cell-phone offer to [REDACTED] at my address

The [REDACTED] letter seemed particularly fishy, after Josh pointed out that Susan has an uncle, [REDACTED], who lives in Albuquerque. It could be just a post-office mistake, but there are too many unanswered questions to just ignore it. Thanks

[Quoted text hidden]



Steve Powell [REDACTED] >

Unusual Mail

2 messages

Ellis Maxwell [REDACTED] >

Tue, May 24, 2011 at 4:41 PM

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Detective E. Maxwell
Major Crimes Unit
West Valley City Police Dept.
3575 South Market Street
West Valley City, UT 84119

801-963-3581 Desk
801-963-3332 Fax

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[Quoted text hidden]

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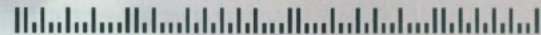
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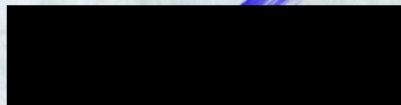
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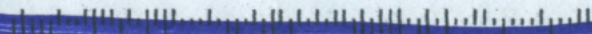
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ACCOUNT SUMMARY

**Personal and confidential
plan information enclosed**

690708339 126 CKIHM51 87110

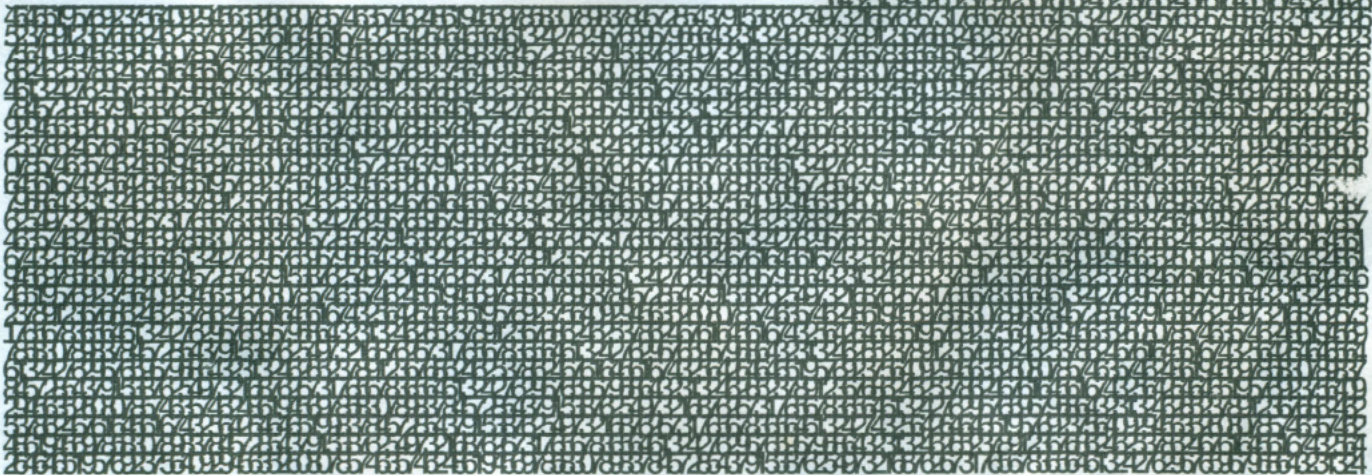
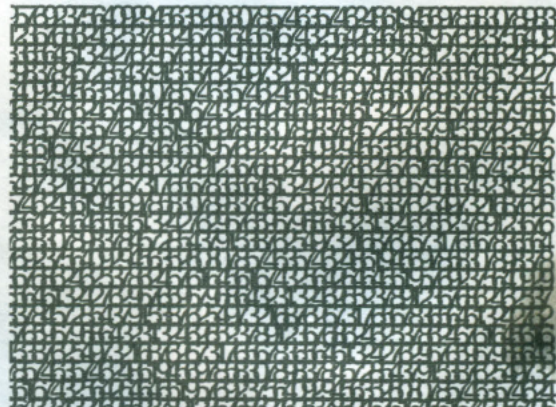


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April 6, 2011



RE: Original Institution: SPRINT
Original Account No.: 0113237247
Cavalry Account No.: 05192448
Outstanding Balance: \$161.28



V.246.000094